

Organize and Provide Visibility to Product Regulatory Compliance

Prepared in collaboration with



SITUATION

In October 2018, the regulatory compliance team of RUCKUS Networks, an ARRIS company, engaged OnRule to meet two objectives:

1. To organize the product regulatory compliance records into one central repository for easy and flexible access.
2. To provide full visibility of the compliance status for all products and markets with a self-serve model, where all stakeholders have access to the relevant compliance records.

All members of RUCKUS' core compliance team gained an understanding of how the OnRule product works and how records could be organized and managed.

In 2019, prior to finalization of the project, CommScope (NASDAQ: COMM), a leading technology company creating the world's most advanced wired and wireless networks, acquired ARRIS and RUCKUS Networks.

The OnRule team is top-notch! In just a couple of months, their team organized thousands of records into a secure, easily searchable central repository for effective management of day-to-day regulatory operations.

Jennifer Garvin
Sr. NPI Program Manager

ACTIONS

By the first quarter of 2019, the OnRule team compiled, reviewed and organized regulatory compliance documents covering all products and markets where RUCKUS brand products are sold. Upon completion of the onboarding activity, the compliance team was able to easily manage, search and securely share regulatory documentation with their stakeholders.

Additionally, view-only Collections of compliance records for the RUCKUS business were created and projected straight into a customer-facing portal for broad, quick and easy access to the sales and distribution teams.

Lastly, the Product Line Management team, responsible for managing the products through every step of the lifecycle, decided to use OnRule to have timely access to the compliance records. Training was provided to the global Product Management team on how to establish viewer access to relevant records for various product-market mixes.

As new RUCKUS products are developed and launched, the core compliance team uploads certificates, test reports and other technical construction files into the system.

The OnRule alert system helps to ensure uninterrupted conformity with compliance requirements through notifications of upcoming certification expirations and standard changes.

Emma Chen
NPI Program Manager,
Compliance

RESULTS

The compliance landscape for CommScope's RUCKUS business is now completely organized with all documents categorized in one repository to deliver the following benefits:

- A global team comprised of engineering and compliance users have the required core access.
- The core team is notified of any upcoming compliance expirations, and the compliance team can proactively plan the budget and resources required for the recertification of existing products.
- The core team receives the Standards Update Notices (SUN), which keep them abreast of the upcoming changes in the standards as they apply to RUCKUS products.
- The Program Management and Product Management teams have full visibility of compliance records.
- The Collections of compliance deliverables are integrated into a customer-facing certification portal, enabling simple and easy access to compliance status and records by distributors and sales teams for CommScope's RUCKUS business.

Visit us at www.onrule.com to schedule a demo

4800 Patrick Henry Drive, Santa Clara, CA 95054, USA
p: +1.408.856.6165 | f: +1.408.689.1983 | e: sales@onrule.com | www.onrule.com

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